

RESOURCE 5: SUGGESTED 'PLAIN ENGLISH' FLIPCHART LAYOUT FOR QI 2.1

2.1 HOW ARE WE DOING AT: MEETING YOUR NEEDS ?			
in: a) TAKING PART, FEELING WELCOMED and IMPORTANT TO US			
WHAT do we do WELL? 😊		WHAT do we do NOT SO WELL? ☹️	
RATE US! 😊 6 5 4 3 2 1 ☹️			
PROVE IT!			
WHO, OR WHAT, MIGHT MAKE IT WORSE? ☹️		WHO, OR WHAT MIGHT MAKE IT BETTER? 😊	
WHAT SHOULD WE DO TO MAKE IT BETTER?	WHO SHOULD DO IT?	WHEN?	WHAT DO WE HOPE WILL HAPPEN?

